

Last Name			First Name		
Address			Email Address (Current/Existing)		
City	State	Zip	Home Phone Number	Mobile Phone Number	
SSN _____ - _____ - _____	Drivers License # _____	Date of Birth (MM/DD/YYYY) _____ / _____ / _____			
Spouse SSN _____ - _____ - _____	Spouse Drivers License # _____	Spouse Date of Birth _____ / _____ / _____			
Employer Name _____	Occupation _____	Phone # _____			
Employer Address					
Street		City	State	Zip Code	

Select Your Plan

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|-----------|------------|---|-------------------------|
| nF | 25 | 25Mbps download/5Mbps upload (\$87.00/Month/plus taxes and surcharges) | Add voice for \$10 more |
| nF | 50 | 50Mbps download/10Mbps upload (\$99.99/Month/plus taxes and surcharges) | Add voice for \$10 more |
| nF | 100 | 100Mbps download/25Mbps upload (\$119.99/Month/plus taxes and surcharges) | Add voice for \$10 more |
| nF | 200 | 200Mbps download/50Mbps upload (\$169.99/Month/plus taxes and surcharges) | Add voice for \$10 more |

Account Information

Username (Up to 20 characters, lowercase)* _____ @newhopetel.net	Password (6 – 14 characters, case specific) _____
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* Your username is appended with “@newhopetel.net” and becomes the main email address for the account. Regardless of whether or not you plan to use this email address it is required for authentication on our server.

Additional Email Accounts

Username _____	Username _____	Username _____	Username _____
Password _____	Password _____	Password _____	Password _____

* Your service includes five total email addresses. You may purchase additional email addresses for \$1.00 per month.

Network/Wireless Information

WAN Service Type:	PPPoE	Bridging	SSID _____	Security Key _____
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All commitments are for one year. If you terminate your service after the first 30 days or it is terminated for non-payment, before the one year is complete, you will be billed an early termination fee of \$185.00 or the amount owed on the remainder of your commitment, whichever is less. The amount owed on the remainder of your commitment is calculated by taking the number of months of service you have left in your commitment and multiplying it by the monthly nFO price. When connected to the Internet, your computer is susceptible to security attacks from other users on the Internet. New Hope Telephone Cooperative (NHTC) is not liable for any such attacks. Our gateways have firewall capabilities. NHTC highly recommends the use of additional firewall and/or other security devices to secure internet connections from intruders and viruses. The ONT/Gateway are required for connection, provisioning and performance monitoring with our network. Actual connection speed may vary due to various factors including network congestion and distance from NHTC’s facilities, quality of customer equipment (wireless routers, PC, wiring etc.) thus actual connection speed cannot be guaranteed. Surge protectors are available for purchase from NHTC. NHTC is not responsible for any customer loss due to lightning or other acts of nature. Gateways provided by NHTC are the responsibility of NHTC. nFO internet service may be provided with or without local voice service. NHTC is responsible for providing nFO service to your location. NHTC is not responsible for configuring customer owned equipment such as PC’s, network routers, etc., although limited support may be offered. NHTC is not responsible for problems arising in customer’s computer equipment during installation or maintenance of nFO service by NHTC personnel.

Payments are due by the 24th of each month. Payments received after the 24th will result in a 1.5% late fee per month (an annual percentage rate of 18%). In addition, payments not received within 45 days of due date will result in disconnection of your service. If your service is disconnected, you will be responsible to pay the amount owed plus a \$25.00 reconnection fee and a \$100.00 deposit. If payment has not been made within 15 days of disconnection, the account will be considered delinquent. If the account becomes delinquent, the customer shall pay all attorney fees and costs associated with collection of the account plus all attendant collection fees whether litigation is initiated or not. Information on this application may be used for collection purposes by us or an agency with which we have contracted including but not limited to collection attempts made to your cell phone. By signing below, you are indicating that you have read, understood and agreed to the information provided above and that you agree to abide by the Acceptable Use Policy and Internet Rules and Regulations Policy.

Signature	Spouse’s Signature	Date
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NEW HOPE TELEPHONE COOPERATIVE DOES NOT DISCRIMINATE AGAINST APPLICANTS ON THE BASIS OF SEX, MARITAL STATUS, AGE (EXCEPT UNDER AGE 18), RACE, NATIONAL ORIGIN OR RELIGION. (THE FEDERAL AGENCY WHICH ADMINISTERS COMPLIANCE WITH THIS LAW IS THE EQUAL CREDIT OPPORTUNITY, FEDERAL TRADE COMMISSION, WASHINGTON, D.C. 20580)

RETURN TO

- New Hope Telephone Cooperative
PO Box 66
New Hope, VA 24469
- questions@newhopetel.net
- FAX: (540) 363-8277
- Payment slot at Business Office