

Broadband Facts

New Hope Telephone Cooperative (Virginia)

Plan: nFO T4 (Residential)

Fixed Broadband Consumer Disclosure

Monthly Price	\$159.99
----------------------	-----------------

Is monthly price an introductory rate?	No
--	----

Does monthly price require a contract?	Yes
--	-----

What is the length of the contract?	12 Months
-------------------------------------	-----------

Contract Terms

[Contract Terms](#)

Additional Charges and Terms

Monthly price includes an Optical Network Terminal (ONT), Wireless Router and all required wires and cables.

Additional Wireless Router (each, per month)	\$10.00
--	----------------

One-time Charges

Cooperative Membership Fee	\$5.00
----------------------------	---------------

Installation Fee	None
------------------	-------------

Government/Tax Fees	None
---------------------	-------------

Deposit	\$100.00
---------	-----------------

Early Termination Fee*	\$185.00
------------------------	-----------------

* See Early Termination Section in Contract Terms

Discounts and Bundles

Monthly Bundle Fees†

Landline Phone (Local service)	\$10.00
--------------------------------	----------------

† You may choose to bundle your Internet service with a landline phone service for an additional monthly fee. Taxes will apply to phone service. [Click here](#) for more information.

Lifeline Assistance

Lifeline is a federal program that lowers the monthly cost of phone and internet. To learn more about the program, including to find out whether you qualify, visit [GetInternet.gov](#).

Participates in Lifeline Assistance Program?	Yes
--	------------

Speeds Provided with Plan

Typical Download Speed	400 Mbps
------------------------	-----------------

Typical Upload Speed	400 Mbps
----------------------	-----------------

Typical Latency	2 - 30 ms
-----------------	------------------

Data Included with Monthly Price

Included Data	Unlimited
---------------	------------------

Charges for Additional Data Usage	N/A
-----------------------------------	------------

Network Management Policy

[Network Management Policy](#)

Privacy Policy

[Privacy Policy](#)

Customer Support

Web	www.newhopetel.net/Contact
-----	--

Phone	(540) 363-5277
-------	----------------

Email	questions@newhopetel.net
-------	--

Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0002075179NFOT4R04000400A