Broadband Facts

New Hope Telephone Cooperative (Virginia)

Plan: nFO T2 (Residential)

Fixed Broadband Consumer Disclosure

Monthly Price \$89.99

Is monthly price an introductory rate?

Does monthly price require a contract?

Yes
What is the length of the contract?

12 Months

Contract Terms

Contract Terms

Additional Charges and Terms

Monthly price includes an Optical Network Terminal (ONT), Wireless Router and all required wires and cables.

Additional Wireless Router (each, per month) \$10.00

One-time Charges

Cooperative Membership Fee \$5.00
Installation Fee None
Government/Tax Fees None
Deposit \$100.00
Early Termination Fee* \$185.00

* See Early Termination Section in Contract Terms

Discounts and Bundles

Monthly Bundle Fees†

Landline Phone (Local service) \$10.00

† You may choose to bundle your Internet service with a landline phone service for an additional monthly fee. Taxes will apply to phone service. <u>Click here</u> for more information.

Lifeline Assistance

Lifeline is a federal program that lowers the monthly cost of phone and internet. To learn more about the program, including to find out whether you qualify, visit GetInternet.gov.

Participates in Lifeline Assistance Program? Yes

Speeds Provided with Plan

Typical Download Speed
Typical Upload Speed
Typical Latency

100 Mbps
2 - 30 ms

Data Included with Monthly Price

Included Data Unlimited
Charges for Additional Data Usage N/A

Network Management Policy

Network Management Policy

Privacy Policy

Privacy Policy

Customer Support

 Web
 www.newhopetel.net/Contact

 Phone
 (540) 363-5277

 Email
 questions@newhopetel.net

Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0002075179NF0T2R01000100A